

NATIONAL LUTHERAN COMMUNITIES & SERVICES

2013 REPORT

2013 was a year of continued rejuvenation and progress for National Lutheran Communities & Services (NLCS) and its family of retirement communities and services. Through newly established partnerships and the addition of expanded services, NLCS continues to meet the ever-changing needs of seniors.

The Village at Rockville (TVAR): The community entered the second half of the renovation project in the main building. In March, the new assisted living neighborhood opened featuring 18 apartment suites with priority access given to independent living residents; by the summer all 18 were filled. A revamped gym on the first floor opened for the independent living residents, safely equipped with the tools to maintain a healthy and active lifestyle. A section of the remodeled ground floor unveiled a new front entrance with additional parking spaces, large portico and extended lobby space to accommodate visitors and improve the traffic flow. In November, 33 private, short-term rehabilitation rooms were added, totaling 66 rooms for the myPotential Rehabilitation program. Furthermore, approximately \$6.8 million in benevolent care was provided to 52% of the residents no longer able to afford the cost of services.

The Village at Orchard Ridge (TVOR): 2013 marked new beginnings for TVOR in Winchester, Va.; most notably the first residents were welcomed in February. This was celebrated with a Grand Opening event on June 17, featuring caregiving and wellness advocate Joan Lunden. Approximately 700 residents and guests from the greater community attended. In May, the Chapel and Orchard Woods Health Center opened, completing phase one of construction. The health center features 18 private suites available for assisted living memory care, and 10 private rooms for nursing care and short-term rehabilitation services. Later in July, TVOR partnered with Eastern Mennonite Seminary on Clinical Pastoral Education, inviting students to earn credits toward their denominational ordination requirements and/or certification as professional chaplains through supervised learning opportunities. Reverend Dr. William Boldin joined the community as the first Chaplain on staff to help serve residents' spiritual needs and interests.

The Legacy at North Augusta (TLNA): TLNA continues to offer independent living with assisted services as a rental community in Staunton, Va. Improving common space and meeting the spiritual needs of residents was a top priority. In July, TLNA also welcomed their first Chaplain on staff, Reverend Dr. William Boldin, who shares his time between their community and TVOR. Following in October, a parking lot expansion included 17 more spaces. In 2013, \$100,000 in benevolent care was provided to 6% of the residents no longer able to afford the cost of services.

NLCS: At NLCS, the year brought forth new relationships and continued growth for enhancing the mission and ministry. The Village at Crystal Spring in Annapolis, Md., is anticipated to receive all approvals by fall 2014. The Community Impact program established its first advisory council and awarded their first grants to Lutheran Social Services of the National Capital Area and Diakon Adult Day Services at Ravenwood. In December, NLCS contracted with Fellowship Square Foundation to act as the management agent for their fellowship houses. This collaboration came out of a shared mission to serve area seniors with housing and health care options. NLCS also received licensure in Virginia to offer in-home health services, known as myPotential at Home—A National Lutheran Service. The first phase of offerings for this service was made available to residents at TVOR, with anticipation of rolling it out to the greater Winchester and Staunton area this fall.

For more updates and information, visit www.nationallutheran.org