

NATIONAL LUTHERAN COMMUNITIES & SERVICES
2016 SYNOD REPORT

Serving seniors since 1890, National Lutheran Communities & Services (NLCS) continues to write the chapters that will prepare the organization for another 126 years. While seniors' needs will continue to change, one thing remains constant—our unchanging values.

National Lutheran Communities & Services: In 2016, the National Lutheran family served more than 1700 seniors and employed 600 individuals. The Community Impact Grant program continued to grow, awarding \$221,250 to 21 social ministry organizations serving seniors. A partnership with American Public University allows employees to take advantage of National Lutheran's tuition reimbursement program. Staff also collected 454 pounds of food to donate to Manna Food. For more updates and information about the National Lutheran family, visit www.nationallutheran.org

The Village at Rockville: Approximately \$269,999 in charitable care was provided to residents who could no longer afford the cost of services, and over \$7.3 million was provided in contractually discounted care. Plans are underway for an expansion project that will offer 130 independent living apartments. Residents lent 2080 hours to provide preemie blankets, scarves and hats for needy women and Afghans for children. Residents and staff raised \$2,849 for the Alzheimer's walk, with 64 participants. Monthly support groups offered comfort and resources, while 75 coats were donated to area homeless shelters. www.thevillageatrockville.org

The Village at Orchard Ridge: The community had numerous openings and celebrations in 2016, including its Engage Center that features an indoor pool along with therapy, art and multipurpose rooms. The 150-seat dining addition and patio kitchen also opened. The Phase 2 expansion was completely pre-sold, with move-ins starting in December. Phase 2 will add 150 new residents to the campus. Monthly public concerts heralded the new Letourneau pipe organ, averaging 200 attendees. Residents donated 75 blankets to the local animal shelter, along with 240 sets of hats and scarves to needy children. Furthermore, \$127,194 in charitable care was provided to residents who could no longer afford the cost of services and \$323,294 in contractually discounted care. www.thevillageatorchardridge.org

The Legacy at North Augusta: Transforming from purely independent living to now offering primarily assisted living, The Legacy at North Augusta further adapted to meet the needs of its residents in 2016. Staff and residents raised \$2,677 for the annual Alzheimer's Walk, with 30 attendees. Approximately 110 pairs of new shoes were collected for the Well of Hope program in Kenya. In 2016, \$189,598 in charitable care was provided to residents who could no longer afford the cost of services. www.thelegacyatnorthaugusta.org

myPotential at Home: myPotential at Home provided approximately 30,000 hours of personal care to seniors in Virginia last year. From assisting with bathing, preparing nutritious meals, transporting seniors to important medical appointments or even walking some four-legged friends, the team kept over 110 people safe and happy in their homes in Frederick, Shenandoah and Warren Counties. myPotential at Home further expanded in Virginia in 2016 to offer home health services, and also created a presence in Maryland with offering home care services. www.mypotentialathome.com