

NATIONAL LUTHERAN COMMUNITIES & SERVICES  
2017 SYNOD REPORT

Serving seniors since 1890, National Lutheran Communities & Services (NLCS) continues to write the chapters that will prepare the organization for another 127 years. While seniors' needs will continue to change, one thing remains constant—our unchanging values.

**National Lutheran Communities & Services, Rockville, Md.:** In 2017, the National Lutheran family served more than 1800 seniors and employed 650 individuals. The Community Impact Grant program (now Impact1890) continued to grow, awarding \$263,000 to 33 non-profit organizations serving seniors. More than \$8 million dollars offset the cost of care for seniors, including charitable care and unreimbursed care. Staff also collected 204 pounds of food to donate to Manna Food. The Board of Trustees approved a revised mission statement: *NLCS honors, inspires and supports choice and opportunity in service to seniors*. For more updates and information about the National Lutheran family, visit [www.nationallutheran.org](http://www.nationallutheran.org)

**The Village at Rockville, Rockville, Md.:** Plans are underway for an expansion project that will offer 130 new independent living apartments, known as Glenmere. Chapel renovations were finished, making the Chapel more accessible with multi-functional seating, an enhanced sound system, and additional stained glass windows. [www.thevillageatrockville.org](http://www.thevillageatrockville.org) [www.glenmereapartments.org](http://www.glenmereapartments.org)

**The Village at Orchard Ridge, Winchester, Va.:** The Phase 2 expansion was finished, bringing 150 new residents to the campus. The Orchard Woods Health Center earned the Centers for Medicare and Medicaid Services' five-star status ranking, while expanding to create additional long-term care and short-term rehabilitation. The Clinical Pastoral Education (CPE) program, in partnership with Eastern Mennonite Seminary, welcomed a fall cohort of three students. [www.thevillageatorchardridge.org](http://www.thevillageatorchardridge.org)

**The Legacy at North Augusta, Staunton, Va.:** Transforming from purely independent living to now offering primarily assisted living, The Legacy at North Augusta further adapted to meet the needs of its residents in 2017. Approximately 69% of residents receive some form of assisted living services. As needs continue to grow, the Board and staff are exploring options for how The Legacy can integrate additional skilled nursing options, such as memory care, into its current service platform. [www.thelegacyatnorthaugusta.org](http://www.thelegacyatnorthaugusta.org)

**myPotential at Home:** myPotential at Home became a Community Health Accreditation Partner (CHAP), and a Medicaid/Medicare certified home health agency in Virginia. Offering both home care and home health in Virginia, myPotential at Home services Winchester, Clarke, Frederick, Shenandoah, Warren, Augusta, Loudoun, Page, and Rockingham counties. In Maryland, home care services are currently piloting on the campus of The Village at Rockville and in Montgomery County. [www.mypotentialathome.com](http://www.mypotentialathome.com)